FIRST UNITED METHODIST CHURCH OF GAINESVILLE, FLORIDA

POVERTY MINISTRY

POLICIES AND PROCEDURES GUIDEBOOK

March 2012
Poverty Ministry Review Committee

Approved by Church Council: April 24, 2012

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Introduction

As a downtown church, First United Methodist Church commits itself to helping all of its neighbors, many of whom are homeless or experiencing extreme poverty. It wants to be welcoming to all who come seeking help and yet do so efficiently and effectively.

To get a better grip on this "poverty ministry," an ad hoc committee examined what the church had been doing and how. An analysis of the funds spent in the latter part of 2010 and the purposes for which and ways they were spent made it clear that the amount of funds available for this ministry was limited and, if anything, needed to be reduced further and the leadership had to come from lay volunteers as our pastoral staff was reduced.

FUMC also conducted a survey of downtown churches to identify services offered, especially duplication of services and gaps. This survey is included in this policy and procedures manual as part of Chapter 6, Community Resources. The survey analysis and detail has been shared with the ten participating churches. It may also be used to direct clients to churches that offer services that we do not offer.

The presence in our church of the impressive Helping Hands Clinic led us to conclude that our target population for assistance should be the clientele that already comes to the church to use the clinics and the associated clothes and sundries pantries and meal and programs for women. These clients have many needs beyond the medical and related help available at the clinic. In other words, we should accentuate our strength. FUMC is the only church in downtown Gainesville with a hands-on medical ministry to the homeless through HHC.

FUMC will not summarily turn away anyone who comes to the Front Office seeking help. We will have trained volunteers staffing the Front Office who can interact with these visitors as they carry out their other office duties. See Chapter 3 for how they will do this. We will, however, contrast the needs of these visitors with those of the

genuinely homeless and we will not duplicate services available from other churches and organizations in the downtown area. We will use experienced "poverty outreach workers" to do this.

FUMC will continue to participate in the Interfaith Hospitality Network. See Chapter 1.

FUMC will continue to support Helping Hands Clinic in many ways, through provision of free space and utilities, mission boxes, volunteers and in-kind donations. See Chapter 2.

FUMC will have office hours, with timing subject to change to accommodate the schedules of the volunteers. Presently the schedule is Monday and Wednesday from 1:30 to 3:30 (except for the third Monday when it is 11:30 – 1:30). The FUMC outreach workers will interview the client in Epworth Hall (first office on the left) using the Needs Form filled out by the homeless at the request of Front Office volunteers. (See Chapter 3.) These Needs Forms will be filed and used for periodic analysis of our Poverty Ministry. The hours for interviews at FUMC supplement those offered by Holy Trinity Episcopal Church (Tuesday and Thursday), so some downtown church is available to the homeless four days a week. Holy Trinity offers the distinctive service of birth certificates and identification cards, which are time consuming and expensive. FUMC has decided to offer financial help to Holy Trinity to help them increase the number of these documents they can process, rather than FUMC trying to offer this service itself. Chapter 4 elaborates the work of the outreach workers and the interview process.

FUMC will continue to have mission boxes throughout the year to raise funds for a variety of valuable purposes assisting the homeless and poor. Individual elements in the church will also continue their efforts, namely the Maranatha Class and the Youth. See Chapter 5.

Chapter 6 compiles Community Resources available to help the homeless and includes the full results of the survey we conducted.

Chapter 1

Interfaith Hospitality Network

A. The IHN program is quite different from the other services and missions for the homeless at FUMC. Unlike the other programs, IHN is for homeless families with children.

The IHN program is a component of a national program, Family Promise. Family Promise is dedicated through its different programs for alleviating homelessness in our communities. The local network, IHN of Greater Gainesville, of participating congregations was begun in Gainesville over 12 years ago. Members of FUMC were instrumental in getting the program started. Some of our members were on the original board, and FUMC was one of the first churches to host families in the program.

The local network has as Executive Director and a Program Coordinator/Case Manager. Families are screened and accepted into the program by that staff; each family has a written case management plan for them with strict requirements to which they must adhere; and families may be removed from the program if they do not comply.

Participating congregations provide support for the families by providing shelter in their facilities; providing food for breakfast, lunch, and dinner; provide transportation when needed for the families to locations approved by IHNGG (work, school, etc.); and help provide school supplies, personal care items, and similar personal needs.

A Host Church currently shelters families in the program four weeks out of the year, about two and a half to three months apart. Volunteers from the congregations perform the tasks necessary, including having Church Hosts when the families are in residence. Because of space limitations in the facilities of participating congregations, the number of families admitted to the program at any one time is four with the number of people (adults and children) 15. In addition to families in shelter, IHNGG has up to four families in

transitional housing.

Pastors at some congregations have participated during host weeks, others not. From my experience, ministerial participation at FUMC has been infrequent except for youth pastors/directors.

B. IHN receives mission box support from our Congregation. See Chapter 6.

Chapter 2

Helping Hands Clinic

A. Helping Hands Clinic (HHC) is a separate 501.C.3 organization independent of First United Methodist Church (FUMC). HHC supports itself through grants from several private foundations and local government sources. The Clinic provides comprehensive health care to the homeless and nearly homeless. The clinical care is provided by a group of volunteers who have provided free health care and related services to the homeless poor of Alachua County since 1989. With the exception of two part-time employees, the clinic staff consists of volunteer physicians, advanced nurse practitioners, psychiatrists, registered nurses, acupuncturists, massage therapists, students, and administrative helpers.

Clinic services are provided on Monday evenings from 5pm to 7pm, and include primary care, management of chronic conditions and urgent care. Patients are treated for medical problems such as high blood pressure, upper respiratory infections, mental health concerns, foot injuries, etc. The services offered include medical care, psychiatry, acupuncture, HIV testing and counseling, foot care, dental care, eye care referrals, and personal hygiene items and clothing. Our goal is to provide basic medical care, including screening and early detection of problems. This approach prevents the development of more serious conditions and emergencies. The clinic has concentrated on a holistic approach to wellness and is the only source of psychiatric care and the most likely source of eye care (exams and prescription glasses) for the homeless in the Gainesville area.

The Helping Hands Clinic also offers a Women's Health Program and Clinic on Thursdays from 3pm to 7pm. The program focuses on reaching out to homeless women and providing a safe, welcoming, and supportive social environment. Currently, the services offered at the Women's Health Program include showers, a healthy evening meal, haircuts, activities, guest speakers,

psychosocial support, hygiene and personal need items, as well as clothing.

The Women's Health Clinic's services include medical care, psychiatry, pelvic exams/ limited on-site women's health screening, massage therapy, HIV testing and counseling, dental care, referral and payment for eye care, and referral and payment for the recommended health screenings (pap smear, clinical breast exam, and mammograms) at planned parenthood or the health department.

Patients of the Helping Hands Clinic include the uninsured homeless and poor of Alachua County. Therefore, the Helping Hands Clinic does not see clients from the CHOICES members program. In order to qualify for clinical services, Helping Hands Clinic's clients cannot have any source of health insurance and must also be at or below 150% of the federal poverty level. In addition to the general uninsured homeless population, the Helping Hands Clinic receives referrals from court services to treat Metamorphosis clients for their psychiatric or medical needs, fulfills follow-up care and pays for prescriptions from the Emergency Room and the Alachua County Health Department for homeless and at-risk clients, and also treats patients who were unable to pay for services at Meridian Behavioral Health.

- B. First United Methodist Church provides a variety of support services for HHC, as listed below:
- 1) Free space and utilities in Epworth Hall and Selle Hall with the estimated dollar value of this support listed in grant applications that HHC makes. Most recently, it was estimated at \$5,175 a year.
- 2) Through periodic mission boxes and continuing donations from some FUMC members, contributions of approximately \$2,000 annually come to HHC.
- 3) FUMC volunteers staff the clothes and sundries pantries organized separately for men and women; much of the supply of used clothes comes from FUMC members. Staff not only sort the sacks of clothes delivered to the church but also interact with the

homeless in selecting clothes that fit. Thank you letters for donations, suitable for income tax deductions, are written to donors by HHC.

- 4) FUMC volunteers staff the Sovereign Immunity function of the clinics, interviewing patients for income and other qualifications, thereby satisfying the State of Florida that patients qualify so that nursing and medical volunteers can be covered by Good Samaritan malpractice insurance.
 - 5) One member of FUMC serves on the HHC Board of Directors.

Chapter 3

Guidance for Front Office Volunteers Regarding FUMC's Poverty Ministry

- A. Welcome the person who comes to the church office seeking help with courtesy and kindness.
- 1) Ask them to fill out a Needs Form or fill it out for them based on information they tell you.
- 2) Review the form and if there is anything checked that FUMC could provide or if you are not certain about this, ask the client if they can return for a scheduled interview with our "outreach workers."
- 3) If the answer is yes, make a copy of the completed form and give it to the client; put the original in the 3-ring binder in the section labeled Active Forms. These forms are important not only to guide the "outreach workers" in their conversation with the client but also for analysis of the needs clients bring and possible resultant changes in our ministry.
- B. Record the appointment in the 3-ring binder in section labeled Appointments.
- C. If there is nothing on the Needs Form that FUMC can provide, tell the client this with apologies. If you are uncertain, or feel uncomfortable doing this, schedule an interview. In making this decision, refer the client to the United Way community resources list and the street cards that are available on the table in the outer office. Copies are also available to you in the three-ring Appointments Binder.

Be aware of the following:

1) FUMC no longer helps with birth certificates or ID cards. Refer individuals to Holy Trinity. Advise them to go there on a

Tuesday or Thursday around 10 AM, to be first in line, as there is a limit to how many HTEC gives out each service day.

- 2) FUMC never provides cash directly to clients for any purposes.
- 3) FUMC cannot help with items that are not basic human needs.
- 4) The FUMC outreach workers are available to talk with people who just need someone to listen.

D. Security Considerations:

- 1) While most of the homeless visiting our church are courteous and no threat to you, some may be. For your protection, it is important that the individual seeking assistance remain in the outer office and the door between the outer and inner offices be locked. Communicate through the glass window. When FUMPers is in operation, we cannot under any circumstances allow individuals to enter the rest of the building. Be courteous, but firm, in explaining that we cannot offer use of the phone or bathroom facilities. Direct them to the public facilities at the library and plaza a short distance away. Some people may be very insistent and tell you all kinds of stories to get what they want. Do not be intimidated and simply politely offer them what the church has to offer, namely an appointment on Monday or Wednesday to speak with an outreach worker.
- 2) Calling for Help: If someone becomes upset with the fact that the only think you can do is schedule an appointment, you should politely but firmly tell them you are sorry but that's what's available. If the individual gets loud and argumentative, others in the office might hear and come to support you by saying the same thing. However, if at any time you feel threatened or the individual seems out of control, you should call the general communications number for GPD (955-1818). Inform the operator of your name and location and the nature of the problem, i.e., we have an individual at our church that is upset with not getting help and ask that an officer be dispatched.

E. Outreach Workers

The "outreach workers," presently Jim Knight and Mary Kilgour have office hours in Carl Romey's old office in Epworth Hall on Wednesday's and Mondays, 1:30 – 3:30. They are feeling their way and listen to clients, sometimes learning of other legitimate needs not listed on the Needs Form. They have to distinguish between genuine needs that our church can fill and scams or attempts to obtain money or goods that can then be sold or traded for other things. They, too, will use the United Way community resources list and the street card and also the results from the church survey conducted in January and February 2012. Please see Chapter 4 for further information on what the outreach workers will be doing.

Chapter 4

Guidance for Outreach Workers Participating in FUMC's Poverty Ministry

A. The outreach workers during their respective office hours will start from where the front office volunteers finished. They will obtain the Needs Form from the front office binder and use that as the basis for initial discussion with the client. With more time to devote to each client, the outreach worker can offer a patient ear, determine if the need is valid, also determine if there are other needs and see if our church can satisfy the need. These volunteers, using the Poverty Ministry Office in Epworth Hall, can make phone calls for clients and help them intervene to get needed services if they can.

B. FUMC's poverty ministry follows church financial procedures and presently provides the following if the interview process so justifies:

1) Food (under extraordinary circumstances)

A sack of canned goods only under extraordinary circumstances (such as a family with children or vulnerable elderly person), since there are ample food and feeding opportunities in town. Share with the client where those sources of food are. Also determine if they have food stamps and if not, provide information on how to apply.

2) Transportation

- a) Bus passes for legitimate purposes (e.g., job searches, doctors' appointments for clients who do not attend HHC, family visitation, particularly for women with children) [Limit: generally, one per month.]
- b) Long distance bus tickets when verified by phone calls to the destination and for purposes of employment or family reunification.

- c) Driver's license if needed for work purposes or other essential travel.
 - d) Car tags under extraordinary circumstances.
 - e) Gas cards for \$10 if justified. [One time only]

3) Clothes

- a) If client is eligible to use HHC, they can be referred to the men's clothes/sundries pantry on Monday at 3 PM or to the women's program on Thursday at 3 PM.
- b) Clients who do not qualify for HHC but who have legitimate needs can be referred to Junior League via a voucher worth up to \$25 or via a phone call to arrange the visit and agree with JL on what is to be purchased, with FUMC settling financially on a monthly basis if this service is used.
- c) Only in exceptional circumstances, such as work boots or a uniform needed for a job already or likely to be obtained, will the Poverty Outreach Workers agree to finance new purchases. This will entail the client obtaining price, size and choice selections and providing this information to the Outreach Workers, who will then make the purchases. This will entail multiple office visits.
- 4) <u>Utilities/rent/hotel</u> only under extraordinary circumstances based on interview.
- 5) Medical/Dental/Glasses if the client seems to qualify for HHC, he/she will be referred there. Other needs will be assessed at interview. Under no circumstances will narcotic drugs be either referred to HHC or paid for. When prescriptions are paid for, it will be through a voucher system with Wise's Pharmacy or Super Wal-Mart.
- 6) Other the interview process will listen to requests for other needs and respond as appropriate. These may simply be needs for a listener, help with dealing with complex paper work and the like.

Chapter 5

Missions, Mission Boxes and Miscellaneous

Each Sunday at FUMC, a mission program or focus is highlighted during worship. Coordinated by the Mission and Outreach Committee, this emphasis has a two-fold purpose: mission education (through a five-minute presentation at the beginning of the service) and the opportunity for designated giving (through gifts deposited in the "Mission Box"). The themes are local, regional and global, and the majority of them benefit programs serving those who live with poverty, homelessness and the effects of disaster.

Twelve times a year, on each first Sunday of the month, the Mission Box receipts go to the **Pastors' Discretionary Fund**, which provides funding for most of the direct service responses to homeless and very poor persons who seek help from the church.

Twice a year, **Helping Hands Clinic**, including the women's program, is the Mission Box recipient. Also twice a year, **Interfaith Hospitality Network** receives the funds, once for the citywide program and once for IHN at FUMC. Annually, a Mission Box underwrites the expenses of the **Christmas service and meal for the downtown homeless community**. Each of the following local ministries receive Mission Box funds at least once a year: **St. Francis House**, **Gainesville Community Ministries**, Peaceful Paths, Habitat for Humanity, Arbor House, Kids Count, Duval School Food 4 Kids program, Prime Time and Street Lights.

Periodically, the mission focus is on poverty needs elsewhere in Florida, such as Branches United Methodist mission in Florida City, which serves very poor children and their families and was the target of arson in 2010. National programs which benefit underserved and poverty stricken communities are highlighted occasionally, such as Native American Ministries.

Finally, international and global programs that respond to extreme poverty and to natural and civil disasters are highlighted fairly frequently (about 7 or 8 times a year). One Great Hour of Sharing goes to the United Methodist Committee on Relief for disaster preparedness, and individual disaster appeals average about 3 or 4 a year. The United Methodist Global AIDS fund is an annual recipient, with over half of those funds going to Africa.

The average giving to each Mission Box is between \$150 and \$300. For Helping Hands Clinic and the Interfaith Hospitality Network, this means approximately \$500 in cash each. In addition, some members make donations separate from the weekly mission boxes. The monthly Pastors' Discretionary Fund appeal tends to pull in higher amounts, almost always over \$500 and sometimes much more. This means that approximately \$6,000 is raised annually, with the bulk of the PDF used for support to the homeless. Specific disaster appeals also tend to result in larger total donations. For instance, FUMC gave a total of nearly \$10,000 in response to the earthquake in Haiti.

Assuming 50 mission boxes a year and an average of \$225 per week, FUMC congregants provide roughly \$11,250 per year for its poverty ministry. This is in addition to the many volunteer hours and in-kind contributions that are donated.

A variety of other organized efforts of the church benefit the homeless and very poor. The youth of the church as a group interact with the homeless by helping at the Super Bowl Party that has been an annual tradition of FUMC. They also sometimes serve snacks to patients and HHC. They have participated in the 30-hour fast to learn firsthand about hunger and have raised money for international poverty alleviation efforts, specifically the Heifer Project.

The Maranatha Sunday School Class has for many years collected food for the Gainesville Community Ministry.

Chapter 6

Community Resources

This chapter includes information describing resources available for the homeless and near homeless in Gainesville. Presently it contains three documents:

- 1. The United Way information sheet, which is updated weekly. Copies of this sheet are placed in the outer office of the church, so that visitors may take a copy.
- 2. The "street cards" distributed by the Alachua County Housing Authority, updated periodically, also are placed in the outer office of the church so visitors may take a copy.
- 3. The survey of Downtown Gainesville churches that was conducted in January and February 2012, and analyzed in March 2012 is included in this chapter in its entirety. Outreach volunteers may wish to review this document to look for sources of help for clients beyond those FUMC can offer.

UNITED WAY 2-1-1 FOR NORTH CENTRAL FLORIDA BASIC NEEDS WEEKLY UPDATE CHART FOR THE WEEK of March 19th, 2011

AGENCY	FOOD	RENT	UTILITY	OTHER SERVICES
SALVATION ARMY (352) 376-1743 Ext. 307/308 Updated 03/12/12	MONDAY-THURSDAY Walk-ins accepted from 9AM-12PM and 1-3:30PM	NO	MONDAY-THURSDAY Call between 9AM- 12PM and 1 -3:30PM for appointment	Community Service program in partnership with local courthouse. By appt, please call.
CATHOLIC CHARITIES (352) 372-0294 Updated 03/05/12	MONDAY-THURSDAY 9:30AM-2:45PM. Need: Photo ID, SS# for all in household	NO	Taking calls for appointments FRIDAY, April 23 rd at 9AM (352- 224-6444) GRU ONLY	Prescription Assistance: call for information.
GAINESVILLE COMMUNITY MINISTRY (352) 372-8162 Closed Fridays Updated 03/12/12	MONDAY-THURSDAY 9:00AM-2:45PM	Call for DEPOSIT ASSISTANCE ONLY on 2nd MONDAY of the month @ 9AM **New Address must be within Gainesville city limits**	Call Monday @ 9AM Past due/ disconnects; GRU customers only. Please have bill ready when calling. **Only 4 appointments given each Monday**	Counseling: TUES 5:00-6:30PM Clothing: call THURS 9AM Dental: call (352) 548-4806 Parenting Class: WED 6:00PM Physical Therapy: THURS 6PM
COMMUNITY ACTION AGENCY Alachua County (352) 373-7667 Levy County (352) 493-1734 Updated 03/12/12	Feed the Children-MARCH 28 th . MUST HAVE voucher to participate. Vouchers can be picked up Tues, Wed, and Thurs from 3-5pm. Call for criteria/guidelines.	NO	Taking calls for appts MONDAY @8AM Call for information. Number of appts available INCREASED for next two months NO WALK-INS PLEASE	Weatherization applications available. Call (352) 373-9805 for appointment. Family Self-Sufficiency Program available in Marion and Levy counties; call for appointment. Call for information in Alachua.
DEPARTMENT OF CHILDREN AND FAMILIES (352) 955-5445 (866) 762-2237 Alachua SNAP line (352) 955-5338	Food Stamp Program	NO	NO	Medicaid; Medically Needy Program; Medicare premiums - QMB or SLMB Updated 03/12/12
ELDERCARE OF ALACHUA COUNTY (60+) (352) 265-9040 Updated 03/12/12	YES Home delivered meals	NO	YES **Client MUST have a disconnect notice **	Emergency Alert Response Caregiver support program Mobile Meals Club (private pay) Congregate meal sites Free transportation services.
ALACHUA COUNTY SOCIAL SERVICES (352) 264-6750 Updated 03/12/12	NO	Taking calls for appointments MONDAY @9AM	Taking calls for appointments MONDAY @9AM	Prescriptions (\$5 co-pay); Alachua County Prescription Discount Cards; bus passes; cremations; glasses; primary care; and other urgent special needs. Call for more information
HIGH SPRINGS SOCIAL SERVICES OF CATHOLIC CHARITIES (386) 454-1000 Updated 03/12/12	Pantry open MONDAY - FRIDAY 9:30AM-12:00PM and 1:00PM-3:00PM Need: Photo ID, SS# for all in household Bread and sweets giveaway Thursday, starting at 8:30AM	NO FINANCIAL ASSISTANCE UNTIL FURTHER NOTICE * Does not serve LEVY COUNTY* (Serves High Springs, Archer, Newberry and Gilchrist Counties.)	NO FINANCIAL ASSISTANCE UNTIL FURTHER NOTICE * Does not serve LEVY COUNTY* (Serves High Springs, Archer, Newberry and Gilchrist Counties.)	Clothes Closet open TUESDAY – FRIDAY 9:30AM-11:30PM and 1:00PM-2:30PM

STREET CARD TO BE FILED HERE.

Summary of Results from Survey of Downtown Gainesville Churches Serving the Homeless and Near Homeless

Volunteers from First United Methodist Church telephoned twenty-six churches located between 34th St., 8th Ave., Williston Road and Waldo Road to ask about their programs to support the homeless and near homeless. The purpose was to share information and identify overlap and gaps in service.

Of the 26 churches, 16 could not be reached despite repeated attempts. Ten churches answered the phone and responded to the survey. These ten churches are included in the analysis that follows.

In order of frequency from high to low, the following services are provided to the target population by the ten surveyed churches:

Food	10
Clothes/sundries	6
Utilities/rent (limited aid)	6
Medicines	5
Bus passes (distance & local)	5
Interfaith Hospitality Network	4
Grants to other agencies	3
School support	3
Birth certificates/IDs	2
Helping Hands Clinic	2
Targeted religious services	1
Prison ministry	1
Financial literacy class	1
ACORN Clinic	1
Cold night stays	1
Narcotics/Alcoholics Anonymous	1
HIV/AIDs	1

Thus, several of us are offering (directly or through other agencies) food, clothes, help with prescriptions, utilities and bus passes; four churches participate in the Interfaith Hospitality Network, although there is information that one church is soon to withdraw. A few churches provide grant assistance to such agencies as St. Francis House, Gainesville Community Ministries and Catholic

Charities and are involved with helping schools with food, supplies and gifts; and a number of churches have unique programs. More detail on each of these programs may be obtained by looking at the survey sheets provided for each church.

Some churches have more of a hands-on ministry (First Methodist, Holy Trinity, Mt. Pleasant UMC, Campus Church of Christ), while others send volunteers and aid, including grants, to other locations, especially St. Francis House, Gainesville Community Ministries, Catholic Charities, ACORN and the Home Van (First Presbyterian, Gator Wesley, St. Augustine's, University Lutheran, United Church of Gainesville).

Interestingly, the three campus ministries in the survey did not encourage the homeless to visit their churches, apparently because of policies not to mix students with the homeless and near homeless.

This survey was very helpful to First Methodist in deciding how to reconfigure its poverty ministry to fill gaps and reduce overlap. We hope it may also be helpful to the other participating churches. A summary table and the surveys filled out by each church are attached for this purpose and will be shared with those churches by e-mail.

Based on this analysis, FUMC is considering targeting its poverty ministry more tightly on the population that attends the Helping Hands Clinic that, while an independent 501.c.3 organization, is physically housed on the FUMC campus. Many church members already volunteer with the HHC, in the clinics or with the clothes/sundries closets and weekly meal for the women's program. A wider group donates to HHC through our mission boxes. More could be done. As a downtown church, we will always respond to people who visit our church seeking help and have set up hours on Monday and Wednesday afternoons for trained volunteers to meet with people seeking help, similar to Holy Trinity's Tuesday/Thursday service hours. It should be noted that the one religious service specifically planned for the homeless is the Monday afternoon celebration of Communion just before the clinic opens.

Results from each church follow.

First Presbyterian Church

Hello, my name is MK from First United Methodist Church and we are calling to find out if you are providing services to the homeless and poor in our area. We'd like to share information among the churches that are helping these individuals to avoid unnecessary duplication of services and possibly identify gaps. A few questions:

- 4. Do you use volunteers in the process or just pastoral staff? If possible, please indicate which services are provided by volunteers and which by pastors. VOLUNTEERS. ASST. MINISTER PARTICIPATES IN ST. FRANCIS HOUSE FEEDING.
- 5. How do you fund these services? Budget Line Item_X_FOR MISSIONS. Fund Raisers_X_(CONCERTS)_X. Appeals/Mission Boxes_Other_X PDF HANDLED BY PASTOR
- 6. Would you be interested in occasionally meeting with representatives from other churches to discuss issues and share experiences with this ministry? How often? NOT ASKED?
- 6. Name, phone or e-mail address of contact person in your church? NANCY MORRIS, CHAIR OF LOCAL MISSIONS. 316-5370; 1stpc.org.

CONCLUSION: MODEL BASICALLY IS TO SUPPORT OTHER ORGANIZATIONS RATHER THAN GET INVOLVED WITH INDIVIDUAL WALK-INS.

First United Methodist Church

Hello, my name is MARY KILGOUR from First United Methodist Church and we are calling to find out if you are providing services to the homeless and poor in our area. We'd like to share information among the churches that are helping these individuals to avoid unnecessary duplication of services and possibly identify gaps. A few questions:

•
1. Do you provide services to the homeless and poor in Gainesville? Yes_X_ No
2. If yes, do you use a formal "intake," screening or tracking form? Keep records? YES, BUT RUDIMENTARY, INTERVIEW SHEET PRESENTLY COLLATED MANUALLY
3. If yes, what types of services do you provide (check all that apply)
 X counseling and/or targeted prayer services – COMMUNION X rent and deposits – PARTIAL, BASED ON INTERVIEW X utility assistance – PARTIAL, BASED ON INTERVIEW X phone bills – PARTIAL AND RARELY birth certificate help – REFER TO HOLY TRINITY
ID help - REFER TO HOLY TRINITY
X _bus passes (_X_dailyXlong distance) X_prescription filling assistance: RARELY. REFER TO HHC X_food (including referral) – REFER TO HHC. SMALL SUPPLY. Duval Food for Kids
X_clothing (including referral) – REFER TO HHC PANTRIES, JL
VOUCHERS X_IHN (\$\$Xhospitalityother) 4 X/YR. X_other (please specify) SUPPORT HHC, mission boxes to St.
Francis House, GCM;
4. Do you use volunteers in the process or just pastoral staff? If possible, please indicate which services are provided by volunteers and which by pastors. BOTH, SHIFTING TO PRIMARILY VOLUNTEERS; PASTOR CONDUCTS COMMUNION

SERVICE EACH MONDAY AND OVERSEES COMMITTEE.

- 5. How do you fund these services? Budget Line Item____ Fund Raisers____ Appeals/Mission Boxes_X__ Other__X__ PDF IN DISCRETIONARY BUDGET
- 6. Would you be interested in occasionally meeting with representatives from other churches to discuss issues and share experiences with this ministry? How often? YES, QUARTERLY
- 6. Name, phone or e-mail address of contact person in your church? mkilgour@aol.com.

CONCLUSION: FUMC'S PROGRAM IS IN FLUX. THIS QUESTIONNAIRE WAS FILLED IN BY MARY KILGOUR BASED ON CURRENT PROGRAM. OUR MODEL SEEMS TO BE TO BRING THE HOMELESS AND NEAR HOMELESS TO OUR FACILITY, WITH MINIMAL INTERACTION WITH COMMUNITY ORGANIZATIONS, WITH THE MAJOR EXCEPTION OF HELPING HANDS CLINIC. THE PRESENCE OF HHC WITHIN OUR CHURCH IS A UNIQUE FEATURE, AS IS THE COMMUNION SERVICE OFFERED EACH MONDAY. WE HAVE ALSO STARTED MAKING A GRANT TO HOLY TRINITY FOR THAT CHURCH TO BE ABLE TO DO MORE BIRTH CERTIFICATES AND IDENTIFICATION CARDS.

Campus Church of Christ

Hello, my name is MK from First United Methodist Church and we are calling to find out if you are providing services to the homeless and poor in our area. We'd like to share information among the churches that are helping these individuals to avoid unnecessary duplication of services and possibly identify gaps. A few questions:

share information among the churches that are helping these individuals to avoid unnecessary duplication of services and possibly identify gaps. A few questions:
1. Do you provide services to the homeless and poor in Gainesville? Yes_X No
2. If yes, do you use a formal "intake," screening or tracking form? Keep records? Yes, assistance based on questionnaire used to determine need.
3. If yes, what types of services do you provide (check all that apply)
counseling and/or targeted prayer servicesrent and deposits
Xutility assistance UP TO \$150, MAX OF \$300 PER MONTHphone billsbirth certificate help
ID help
bus passes (dailylong distance)
Xprescription filling assistance GO WITH PERSON TO PHARMACY, UP TO \$100.
Xfood (including referral) ST. FRANCIS, 2 GROUPS, 2X/MO. PANTRY FROM BFM ACCT. 4 BAGS/MONTH
clothing (including referral)
IHN (\$\$hospitalityother)
other (please specify)
4. Do you use volunteers in the process or just pastoral staff? If possible, please indicate which services are provided by volunteers and which by pastors. EXCLUSIVELY VOLUNTEERS: 2 PERSON BENEVOLENCE COMMITTEE MEETS WITH PEOPLE SEEKING HELP, INVITES THEM TO CHURCH AND TO FILL OUT QUESTIONNAIRE. AFTER CHURCH (WHETHER THEY ATTEND OR NOT) SIT WITH
THEM TO DISCUSS THEIR NEEDS. WED. EVENINGS AND SUNDAY AFTERNOONS.

- 5. How do you fund these services? Budget Line Item____ Fund Raisers____ Appeals/Mission Boxes___ Other__X WED. NIGHT SERVICE COLLECTION EXCLUSIVELY FOR BENEVOLENCES.__
- 6. Would you be interested in occasionally meeting with representatives from other churches to discuss issues and share experiences with this ministry? How often? YES, QUARTERLY.
- 6. Name, phone or e-mail address of contact person in your church? RAMON OSEJO, DEACON OF BENEVOLENCE 386 496-6373 orosejo@cox.net SUS PELOQUIN, ASST. DEACON/BENEVOLENCE 720 277-5076

CONCLUSION: TIGHTLY ORGANIZED PROGRAM, LINKED LOOSELY TO RELIGIOUS ATTENDANCE BUT NOT REQUIRED, TWO-PERSON TEAM DOES INTERVIEWS.

Gator Wesley Foundation

Hello, my name is MK from First United Methodist Church and we are calling to find out if you are providing services to the homeless and poor in our area. We'd like to share information among the churches that are helping these individuals to avoid unnecessary duplication of services and possibly identify gaps. A few questions:

1. Do you provide services to the homeless and poor in Gainesville? Yes No_X_ THIS IS A STUDENT CENTER, NOT A REGULAR CHURCH. HOMELESS AND THOSE IN NEED ARE REFERRED TO FUMC, WITH EXCEPTIONS NOTED BELOW. OFFICE MANAGER HAS UNITED WAY LIST OF REFERENCES RE COMMUNITY SERVICES TO GIVE TO WALK-INS REQUESTING HELP. STUDENTS DECIDE THEIR OWN PROGRAMS.
2. If yes, do you use a formal "intake," screening or tracking form? Keep records?
3. If yes, what types of services do you provide (check all that apply)
counseling and/or targeted prayer servicesrent and depositsutility assistancephone billsbirth certificate helpID help
bus passes (dailylong distance)prescription filling assistance
Xfood (including referral) STUDENT PARTICIPATION IN ST. FRANCIS HOUSE FEEDING 3 OR 4 X/YEAR. ALSO MAKE DONATIONS TO BREAD FOR THE MIGHTY FOOD BANKclothing (including referral)IHN (\$\$hospitalityother)other (please specify)
4. Do you use volunteers in the process or just pastoral staff? If possible, please

indicate which services are provided by volunteers and which by pastors. N/A

5. How do you fund these s	services? B	udget Line Iten	n Fund Raisers	
Appeals/Mission Boxes	_ Other	N/A		

- 6. Would you be interested in occasionally meeting with representatives from other churches to discuss issues and share experiences with this ministry? How often? NO.
- 6. Name, phone or e-mail address of contact person in your church? PAM PETERSON, OFFICE MANAGER: pam@gatorwesley.com.

CONCLUSIONS: THIS IS A NEW FACILITY, PERHAPS ADJUSTING TO THE ABSENCE OF ADULT MEMBERS, MOST OF WHOM HAVE JOINED FUMC, ACCORDING TO PAM.

Holy Trinity Episcopal Church

Hello, my name is _MK from First United Methodist Church and we are calling to find out if you are providing services to the homeless and poor in our area. We'd like to share information among the churches that are helping these individuals to avoid unnecessary duplication of services and possibly identify gaps. A few questions:

unnecessary duplication of services and possibly identify gaps. A few questions:
1. Do you provide services to the homeless and poor in Gainesville? Yes_X No
2. If yes, do you use a formal "intake," screening or tracking form? Keep records? YES. DOWNTOWN MINISTRY ONLY. OTHER MINISTRIES DO NOT HAVE. COMPUTERIZED, BUT NEEDS WORK. BASED ON SIMPLE 3 X 5 CARD.
3. If yes, what types of services do you provide (check all that apply)
counseling and/or targeted prayer services RARELYrent and deposits RARELY, BY JEREMY
utility assistance RARELY, BY JEREMY
phone bills RARELY, BY JEREMY Xbirth certificate help MAJOR ACTIVITY LIMITED BY \$\$
XID help MAJOR ACTIVITY LIMITED BY \$\$
_Xbus passes (_X LIMITED_daily X_OCCASIONALLY long
distance)
_X_prescription filling assistance VOUCHERS TO WISE & WAL-MART
_X_food (including referral) PROJECT 5000 (GCM), SUNDAY
BREAKFAST. BASED ON DONATED FOOD FROM PUBLIX &
LEONARDO'S PIZZA
_X_clothing (including referral) SMALL PANTRY, NOT WELL
ORGANIZED YET; VOUCHERS PROGRAM WITH JUNIOR
LEAGUE & HOSPICE ATTIC
X_IHN (\$\$ _X_hospitalityother) EVERY 3 MONTHS
X_other (please specify) 1) AIDS MINISTRY BUT LESS LATELY
FEWER PATIENTS; 2) CHRISTMAS GIFTS FOR POOR KIDS –
MASSIVE EFFORT; 3) CARING BAGS; 4) GRANTS TO HHC; 5)

EACH FRIDAY, PRIEST PROVIDED UP TO \$200 IN CASH TO REFERRALS FROM LIST, PRESUMABLY FROM WIDER WALKINS TO TUESDAY/THURSDAY PROGRAM. THIS PROGRAM HAS ENDED AS OF 12/31/11; 6) DENTAL CARE PROVIDED VIA GRANTS TO ACORN.

4. Do you use volunteers in the process or just pastoral staff? If possible, please indicate which services are provided by volunteers and which by pastors. MOSTLY VOLUNTEERS. FR. JEREMY HAS BEEN INVOLVED BUT WILL BASICALLY BE STOPPING HIS INVOLVEMENT.

5. How do you fund these ser	rvices? Budget Line Item	Fund Raisers
Appeals/Mission Boxes	Other	

- 6. Would you be interested in occasionally meeting with representatives from other churches to discuss issues and share experiences with this ministry? How often?
- 6. Name, phone or e-mail address of contact person in your church? DAVID MILLER, OUTREACH COMMISSION. dmiller@coe.ufl.edu. CO-CHAIR OF IHN. MELODY MARSHALL, IN CHARGE OF TUESDAY/THURSDAY PROGRAM.

CONCLUSIONS: HOLY TRINITY IS PULLING BACK WITH REGARD TO PRIEST INVOLVEMENT. THE REST OF THEIR PROGRAM FOCUSES ON THE HANDS-ON TUESDAY/THURSDAY WALK-IN PROGRAM. THE PROGRAM IS BALANCED BETWEEN HANDS-ON, GRANTS TO OTHER ORGANIZATIONS (E.G., ACORN, HHC), USE OF VOUCHERS FROM OTHER ORGANIZATION. UNIQUE FEATURES ARE THE PROVISION OF BIRTH CERTIFICATES/IDs VIA THE TUESDAY/THURSDAY PROGRAM AND THE AIDS MINISTRY.

Mount Pleasant United Methodist Church

Hello, my name is MK from First United Methodist Church and we are calling to find out if you are providing services to the homeless and poor in our area. We'd like to share information among the churches that are helping these individuals to avoid unnecessary duplication of services and possibly identify gaps. A few questions:

unnecessary duplication of services and possibly identify gaps. A few questions:
1. Do you provide services to the homeless and poor in Gainesville? Yes_X_ No
2. If yes, do you use a formal "intake," screening or tracking form? Keep records? YES
3. If yes, what types of services do you provide (check all that apply)
counseling and/or targeted prayer services THIS WAS THE FIRST INTERVIEW I DID AND THIS QUESTION WASN'T ASKED. Xrent and deposits
Xutility assistance
Xphone bills - SPECIFIC CALLS ONLY
Xbirth certificate help ONCE ONLY
X_ID help
Xbus passes (_X_daily _X_long distance) NOT MANY
Xprescription filling assistance AFTER CALLING
PHARMACIST
Xfood (including referral) EVERY THURSDAY THROUGH A
FOOD PANTRY, WITH PARTICIPATION OF BREAD FOR THE
MIGHTY, PROVIDE INGREDIENTS FOR MEALS.
Xclothing (including referral) PART OF THURSDAY
PROGRAM; ALSO REFER PEOPLE TO GCM.
IHN (\$\$hospitalityother)
Xother (please specify) 1) SUNDREIS, SUCH AS
TOOTHBRUSHES; 2) COLD NIGHT SHELTER PROVIDES PLACE
TO STAY AND MEALS FOR UP TO 50 MEN AND WOMEN.
POLICE DO SCREEN AND ARE AVAILABLE IF PROBLEM;
NARCOTICS ANONYMOUS MEETINGS NIGHTLY. HIV testing.

- 4. Do you use volunteers in the process or just pastoral staff? If possible, please indicate which services are provided by volunteers and which by pastors. 100-175 VOLUNTEERS ARE INVOLVED 5 X/WEEK. PASTOR MAKES APPEARANCES.
- 5. How do you fund these services? Budget Line Item_X PDF_ Fund Raisers____ Appeals/Mission Boxes____ Other____ ALREADY OVER THE \$7,500 BUDGET BY \$5,000.
- 6. Would you be interested in occasionally meeting with representatives from other churches to discuss issues and share experiences with this ministry? How often?
- 6. Name, phone or e-mail address of contact person in your church? Senior Pastor, Rev. Geraldine McClellan, info@mtplumc.com.

CONCLUSION: MT. PLEASANT HAS UNIQUE PROGRAMS IN NA SPONSORSHIP AND COLD NIGHT SHELTER. ALSO WELCOME HOMELESS TO THEIR CHURCH EACH THURSDAY FOR FOOD & CLOTHES DISTRIBUTION. IT WAS UNCLEAR WHETHER ASSISTANCE IS OFFERED TO WALK-INS EVERY DAY OR IN CONJUNCTION WITH THURSDAY PROGRAM.

Spring Hill Baptist Church

Hello, my name is $_$ MK_ from First United Methodist Church and we are calling to ke d

find out if you are providing services to the homeless and poor in our area. We'd like to share information among the churches that are helping these individuals to avoid unnecessary duplication of services and possibly identify gaps. A few questions:
1. Do you provide services to the homeless and poor in Gainesville? Yes_X No
2. If yes, do you use a formal "intake," screening or tracking form? Keep records? ONLY OF WHAT THEY DO, NOT OF WHO GETS HELP.
3. If yes, what types of services do you provide (check all that apply)
counseling and/or targeted prayer services MINIMALLYrent and deposits EXCEPT THRU FINANCIAL LITERACY CLASSES OFFERED PERIODICALLY. NEXT ONE: 2/8/12utility assistance - DITTOphone bills - DITTObirth certificate helpID help
Xbus passes (daily _X_long distance) 3 PEOPLE IN 2011prescription filling assistance Xfood (including referral) PANTRY AT CHURCH. 1 X MONTH TO BREAD FOR MIGHTY: 5 BOXES PER MONTH, EACH FEEDS FAMILY OF 4 FOR WEEK.
clothing (including referral)IHN (\$\$hospitalityother)other (please specify)
4. Do you use volunteers in the process or just pastoral staff? If possible, please indicate which services are provided by volunteers and which by pastors. 100% VOLUNTEERS.
5. How do you fund these services? Budget Line Item_X_ Fund Raisers Appeals/Mission Boxes Other

- 6. Would you be interested in occasionally meeting with representatives from other churches to discuss issues and share experiences with this ministry? How often? YES, IT'S IMPORTANT. MONTHLY OR QUARTERLY
- 6. Name, phone or e-mail address of contact person in your church? ADRIAN TAYLOR, SENIOR PASTOR; DIRECTOR OF OUTREACH, KENNETH GRAHAM: kennethgraham@springhillmbc.org.

CONCLUSIONS: UNIQUE FEATURE IS FINANCIAL LITERACY CLASSES, WHICH ARE OPEN TO THE PUBLIC.

St. Augustine Catholic Church

Hello, my name is MK from First United Methodist Church and we are calling to find out if you are providing services to the homeless and poor in our area. We'd like to share information among the churches that are helping these individuals to avoid unnecessary duplication of services and possibly identify gaps. A few questions:

share information among the churches that are helping these individuals to avoid unnecessary duplication of services and possibly identify gaps. A few questions:
1. Do you provide services to the homeless and poor in Gainesville? Yes_X No
2. If yes, do you use a formal "intake," screening or tracking form? Keep records? NO, BUT DUTY PRIEST KEEPS A BINDER FOR EVERY PERSON COMING IN OFF STREET; IT INCLUDES NAME, ID AND ASSISTANCE PROVIDED. A SNACK PACK IS GIVEN TO EACH PERSON BY THE OFFICE ASSISTANT OR DUTY PRIEST.
3. If yes, what types of services do you provide (check all that apply)
counseling and/or targeted prayer servicesrent and deposits – THROUGH COMMUNITY ORGANIZATIONS. KEEP TRACK OF HOW FREQUENTLY SAME PEOPLE ARE HELPED. REFER THEM TO COMMUNITY
PARTNERS LIST.
utility assistance - DITTO phone bills - DITTO
birth certificate help
ID help
Xbus passes (daily _X_long distance) OCCASIONALLY,
BY DUTY PRIEST.
Xprescription filling assistance DUTY PRIEST/
Xfood (including referral) STUDENTS COOK AT ST. FRANCIS
HOUSE EVERY COUPLE OF MONTHS; ALSO PEANUT BUTTER
& JESUS (PB&J) PROGRAM, MAKES 1,300 SANDWICHES; ALSO,
FOOD COLLECTION FOR CATHOLIC CHARITIES EVERY WEEK;

ALSO, THANKSGIVING PROJECT WITH UF ATHLETIC ASSOC -

CHARITIES, ST. VINCENT DE PAUL, SALVATION ARMY, ST.

800 BAGS OF FOOD AND SUNDRIES GO TO CATHOLIC

FRANCIS HOUSE, HOME VAN; ALSO, SOMETHING SIMILAR
FOR EASTER WITH UF AA.
_Xclothing (including referral) DO LESS THAN PREVIOUSLY
IHN (\$\$hospitalityother)
_X_other (please specify) PRO BONO PROFESSIONAL
SERVICES WITHIN CONGREGATION.
4. Do you use volunteers in the process or just pastoral staff? If possible, please indicate which services are provided by volunteers and which by pastors. NO VOLUNTEERS AS LEADERS, EXCEPT MAKING HOLIDAY BASKETS. RELY ON REGULAR STAFF. PRIEST DOES ONE-ON-ONE CONTACT WITH HOMELESS.
5. How do you fund these services? Budget Line Item_X PDF_ Fund Raisers Appeals/Mission Boxes_X DIOCESE & INTERNAL Other
6. Would you be interested in occasionally meeting with representatives from other churches to discuss issues and share experiences with this ministry? How often?

7. Name, phone or e-mail address of contact person in your church? GAIL FITZSIMMONS. GAILIZABETH@AOL.COM

YES, QUARTERLY OR MONTHLY.

NOTE: ST. AUGUSTINE'S IS A CATHOLIC STUDENT CENTER WITH A NEWMAN CLUB. THE STUDENTS DECIDE WHAT KIND OF OUTREACH THEY WANT TO DO. THE CHURCH AND OFFICE ARE OPEN FROM 10 AM TO 7 PM. (PREVIOUSLY IT WAS OPEN UNTIL 10 PM). THERE IS A STRONG, PROBABLY UNIQUE, RELATIONSHIP WITH THE ATHLETIC ASSOCIATION AND UF ATHLETES.

CONCLUSION: STRONG USE IS MADE OF OTHER ORGANIZATIONS RATHER THAN HAVING THE HOMELESS COME TO THE CHURCH. WHEN THE LATTER HAPPENS, THE DUTY PRIEST ONLY DEALS WITH THEM.

United Church of Christ

Hello, my name is_MK from First United Methodist Church and we are calling to find out if you are providing services to the homeless and poor in our area. We'd like to share information among the churches that are helping these individuals to avoid unnecessary duplication of services and possibly identify gaps. A few questions:

unnecessary duplication of services and possibly identify gaps. A few questions:
1. Do you provide services to the homeless and poor in Gainesville? Yes X_ NO
2. If yes, do you use a formal "intake," screening or tracking form? Keep records? NOT ASKED?
3. If yes, what types of services do you provide (check all that apply)
X_counseling and/or targeted prayer services WALK INS; TALK ONLY
X_rent and deposits
X utility assistance BY MARKING ON GRU BILL & STAND-
ALONE. \$1,000 PER MONTH FOR EMERGENCY LOAN FUNDS
BY REFERRAL.
phone bills
birth certificate help SEND TO GCM
ID help SEND TO GCM
bus passes (dailylong distance) FREE THRU
FLORIDA WORKS
prescription filling assistance
X_food (including referral) GCM PANTRY - FOODFIRST
X_clothing (including referral) DRIVE FOR KIDS AT METCALFE
& RAWLINGS; GOOD STUFF TO GCM & JL.
X_IHN (\$\$ _Xhospitalityother) 5 X/YEAR
X_other (please specify) 1) FINANCIAL SUPPORT TO GCM; 2)
BACKPACKS FOR FOOD FOR KIDS AT DUVAL; 3) CHRISTMAS
PRESENTS FOR 4 TH /5 TH GRADERS AT DUVAL; 4) HOME VAN –
HEALTH KITS IN TUBE SOCKS; 5) DOROTHY'S CAFÉ AT
CATHOLIC WORKERS HOUSE (210 NW 2 ND AVE. KELLY BREW

& JOHN ZOKOVITCH VOLUNTEER THERE ON WEDNESDAYS; 6) ST. FRANCIS HOUSE – QUARTERLY MEAL.

4. Do you use volunteers in the process or just pastoral staff? If possible, please indicate which services are provided by volunteers and which by pastors. 100% VOLUNTEERS, EXCEPT MINISTERS OVERSEE OUTREACH. OUTREACH COMMITTEE COVERING COMPASSIONAT ACTION (BENEVOLENCES), SOCIAL JUSTICE (HABITAT FOR HUMANITY AND A PRISON PROGRAM, "MOMMY READS" AT LOWELL, TO BE EXPANDED TO A "DADDY READS" PROGRAM.

5. How do you fund these serv	rices? Budget Line Item_X	Fund Raisers X
Appeals/Mission Boxes_X	Other X	

- 6. Would you be interested in occasionally meeting with representatives from other churches to discuss issues and share experiences with this ministry? How often? RESPONSE WAS TO INVITE ME TO JAN. 31 7 PM MEETING AT HIS CHURCH TO RESURRECT ACTION NETWORK. OPEN TO CLERGY AND LAY VOLUNTEERS.
- 6. Name, phone or e-mail address of contact person in your church? REV. ANDREW BACHMAN: ANDYB@UCGAINESVILLE.ORG.

CONCLUSIONS: LOTS OF HELP THROUGH OTHER COMMUNITY ORGANIZATIONS AND FOCUS ON SCHOOLS. UNIQUE FOCUS ON WOMEN PRISONERS. ALSO FOCUS ON COORDINATION.

University Lutheran Church

Hello, my name is _Peggy Halsey__ from First United Methodist Church and we are calling to find out if you are providing services to the homeless and poor in our area. We'd like to share information among the churches that are helping these individuals to avoid unnecessary duplication of services and possibly identify gaps. A few questions:

A few questions:
1. Do you provide services to the homeless and poor in Gainesville? Yes_x No
BUT NOT DIRECTLY; AS CAMPUS MINISTRY, CAN'T HAVE HOMELESS ON SAME PROPERTY WITH STUDENTS.
2. If yes, do you use a formal "intake," screening or tracking form? Keep records?
3. If yes, what types of services do you provide (check all that apply)
counseling and/or targeted prayer services
rent and deposits
_Xutility assistance WITH GRANT FROM CITY
phone bills
birth certificate help
ID help
birth certificate help ID help bus passes (dailylong distance)
prescription filling assistance
_Xfood (including referral) RAISE VEGETABLE FOR ST.
FRANCIS HOUSE
clothing (including referral)
IHN (\$\$hospitalityother)
_Xother (please specify) COLLECTION OF FOOD AND MONEY
FOR ST. FRANCIS HOUSE & GAINESVILLE COMMUNITY
MINISTRIES
4. Do you use volunteers in the process or just pastoral staff? If possible, please
indicate which services are provided by volunteers and which by pastors. ONE VOLUNTEER HANDLES UTILITY ASSISTANCE; STUDENTS GROW VEGGIES.
5. How do you fund these services? Budget Line Item Fund Raisers Appeals/Mission Boxes X Other X CITY GRANT

- 6. Would you be interested in occasionally meeting with representatives from other churches to discuss issues and share experiences with this ministry? How often? NOT ENTHUSIASTIC.
- 6. Name, phone or e-mail address of contact person in your church? Pastor, Michael Collins. pastor@ulcgainesville.com.